

VANCE POSEY

Help Desk Technician | IT Support Specialist | Desktop Support

Austin / Bee Cave, TX • (281) 755-6499 • vpweb.dev • linkedin.com/in/vance-posey • github.com/vpwebdev

PROFESSIONAL SUMMARY

Self-taught developer transitioning into IT support, currently earning CompTIA A+. I build native iOS apps and modern websites through my own practice (vpweb.dev) and have shipped interactive 3D web experiences for global brands. I run an always-on Linux home server with monitoring, automated backups, and real security hygiene — hands-on proof of IT and infrastructure skill. Backed by years of high-volume customer service and a service-first mindset.

TECHNICAL SKILLS

IT Support: Hardware/software troubleshooting, networking fundamentals, documentation, user training, Windows, macOS, Linux

Programming: Swift, TypeScript, JavaScript, Python, HTML, CSS

Frameworks: SwiftUI, UIKit, React, Next.js, Node.js, Firebase, Git

Home Lab / Infra: Ubuntu, CasaOS, Docker, systemd, Samba, SSH, Bash, cron, automated backups, monitoring

Design / 3D: UI/UX, Blender, SketchUp, Adobe Illustrator & Photoshop

CERTIFICATIONS & TRAINING

- CompTIA A+ (220-1201 / 220-1202) — In Progress (Professor Messer coursework + hands-on home lab)
- Planned next: CompTIA Network+, then CompTIA Security+
- TABC & Food Handler Certified

TECHNICAL EXPERIENCE

Founder & Developer vpweb.dev (Self-Employed), Bee Cave, TX

2022 – Present

- Design and build native iOS apps (Swift, SwiftUI) and responsive websites (React, JavaScript, modern tooling).
- Own the full project lifecycle — UI/UX design through development, deployment, and ongoing maintenance.
- Provide direct technical support and troubleshooting to clients; translate technical concepts for non-technical clients.

Home-Lab Systems & Automation BruceOps (Self-Directed), Austin, TX

2026 – Present

- Built and operate a 24/7 Ubuntu 26.04 + CasaOS home server with self-hosted services and Samba shares (systemd).
- Built a real-time monitoring dashboard (Next.js) and a 30-minute watchdog; automated nightly off-site backups.
- Practiced real security hygiene: removed a leaked secret, tightened credential permissions, kept services LAN-only.

3D / Web Developer (Contract) Threedium

Jan 2022 – Nov 2022

- Led development and JavaScript coding of interactive 3D web experiences for General Motors, LVMH, and DKNY.
- Built and optimized custom 3D assets and environments (Blender, SketchUp) for performance and engagement.
- Coordinated a small team and consistently met deadlines across concurrent builds.

CUSTOMER SERVICE EXPERIENCE

Server / Barista & Front-of-House Dish Society and others (TX / CA)

2019 – 2025

- Earned a Top-10 Server ranking company-wide at Dish Society; trained and mentored new hires on POS systems.
- Operated POS platforms (Aloha, Micros) in high-volume, team-oriented environments; redesigned a to-go menu that increased order volume.

EDUCATION

Texas Tech University — Lubbock, TX (coursework completed)

Archway Academy — Houston, TX (High School Diploma)